



## DRAFT SAMPLE FOR DISCUSSION PURPOSES ONLY

NOTICE TO HUSKY MEMBER:

### Your Doctor is Participating in the CT HUSKY Health Program Medicaid Shared Savings Program

\*PLEASE NOTE THAT THIS IS A SAMPLE DRAFT HAS NOT YET BEEN EVALUATED FOR LITERACY LEVEL; THIS WILL OCCUR ONCE LANGUAGE IS FINALIZED\*

<MEMBER FULL NAME>

<MEMBER ADDRESS

<CITY, STATE ZIP>

There is a new part of the HUSKY Health program that your provider is participating in. We want you to know about this program, including how you can choose to not be part of the program, if you wish.

#### Program Information

This new program is called the "Medicaid Quality Improvement and Shared Savings Program" or **MQISSP** for short. In this program, if your provider gives you better and earlier care, and if you stay healthier, then your provider may share in the money saved from your staying healthier.

Here is how this works. If your provider makes sure you get your preventive care (check-ups, vaccines, screens and other tests) so that you don't get sick, or if you do get sick, your illness is found and treated earlier, then you may need fewer medical services down the road, and the cost of your healthcare may be lower. Also, if your provider *coordinates* your care, it is less likely that you will have the same tests or procedures done multiple times needlessly. If providers avoid duplicating procedures, tests and treatments and wasted doctor visits for you, the costs to the HUSKY Health Program should be lower as you stay healthier. In MQISSP, the doctors who save money **while keeping you well** will be rewarded by receiving a bonus payment that is part of the money they saved the HUSKY Health Program.



### Improving Your Care

The most important part of the MQISSP is that the care your provider gives you is better care, by:

- Working **with** you as part of your care team for your **total** wellness- helping you get what you need to get and stay well.
- Coordinating your care – with real people in your provider's office, who work with you so that together, you make the best possible decisions about your health care.
- Keeping you as healthy as possible -- with both preventive and early care to keep you well, and treating illnesses earlier to help you get better faster.

### What are Shared Savings?

Shared Savings is the name of a bonus payment your doctor can earn if they improve your care while saving the HUSKY Health program money. Doctors who score high on quality measures can 'share' some of the money they helped save. While saving the HUSKY Health program money by keeping you well with better care is the purpose of this program, there may be times you feel your provider is not providing you the care you need. *We want to know if you think your care is not what you need.* If you feel you need a service and your doctor disagrees or if you find that you are having trouble seeing your preferred doctor, we want to know about it. Please call **<ENTER MQISSP COMPLAINT HOTLINE NUMBER WHEN AVAILABLE>** or call your member services line **<ENTER MEMBER SERVICES TOLL-FREE NUMBER>** and share your concerns. Your feedback is always important to us, especially if you are having any issues getting the care you need.

***There are several other things about MQISSP that we need you know!***

### Your HUSKY Benefits Do Not Change

MQISSP better coordinates your care using care coordinators in your provider's office to help you meet your health needs. There is no change to any of your current HUSKY benefits.

### You Can Still See Any Doctor

#### You can Opt-Out

While your doctor may participate in the MQISSP, you don't have to. You can still get care coordination by calling Member Services **<MEMBER SERVICES TOLL-FREE NUMBER>** and asking about care coordination offered by the HUSKY Health program. **<INSERT INFORMATION ON THE OPTOUT LETTER WHEN DEVELOPED>**

### Questions?

If you have questions about any of this information you can call us at **<INSERT TOLL FREE INFORMATION LINE WHEN AVAILABLE>** or visit **<INSERT ONLINE LINK WHEN AVAILABLE>**